



645 W. Randolph St. - Chicago IL 60661  
(312) 635-6482 Fax: (312) 635-6481

**SERVICE DEPARTMENT HOURS**  
8:00 a.m. to 5:00 p.m.  
Monday - Friday  
9:00 a.m. to 3:00 p.m. Saturday

R/O Open Date	R/O Number
10/20/20	6002157/1
R/O Close Date	Status
11/11/20	Reprint
Mileage In	Mileage Out
3253	3258
Service Advisor / Tag #	
Gretchen Barbaro	
Vehicle Identification Number	
SBM11AAA0CW000457	
Delivery Date	In-Service Date
00/00/00	00/00/00
Color	License Number
BLACK	

			Work Phone		
			Home Phone		
Year	Make	Model	Body	Delivery Date	In-Service Date
2012	MCLAREN	MP4-12C		00/00/00	00/00/00
				Color	License Number
				BLACK	

DESCRIPTION OF SERVICE AND PARTS			AMOUNT
Cell: 574-238-1130			
#1 - MR BATTERY: CHECK BATTERY CHARGE AND LIFE VEHICLE RECOVERED FROM DEAD BATTERY. Tech: JONATHAN ROMERO (61) Installed CTEK LITHIUM US CHARGER :CTEK LI-ION PO 1@184.65 Installed CTEK COMFORT CONNECT PLUG :C-TEK COMFORT 1@19.99 Sub Total: Labor: .00 Parts: 204.64 Total: 204.64 Recharged battery to 100 percent. Checked battery, operating properly at this time. Because the vehicle was in storage without properly charging the battery, the battery maintainer failed to maintain a complete charge. It is advised that the battery be properly charged often, whether by a proper drive cycle or McLaren approved battery charger, as well as being kept on a maintainer that is properly set up and frequently monitored to prevent a flat battery issue in the future.			184.65 19.99
#2 * MR 007: PERFORM 7TH YEAR SERVICE AS PER MCLAREN CHECKLIST. ****\$2200.00 approved by customer via email 11/6/20**** Tech: JONATHAN ROMERO (61) Work performed by GAS : ( ) Labor: Work performed by GAS : ( ) Parts: Installed 1211F0107CP :OIL-FILTER 1@37.99 Installed 1211F0799CP :ENGINE-BED PLATE PLUG-INCL 1@38.65			1560.00 30.00 37.99 38.65

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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R/O Open Date	R/O Number
10/20/20	6002157/2
R/O Close Date	Status
11/11/20	Reprint
Mileage In	Mileage Out
3253	3258
Service Advisor / Tag #	
Gretchen Barbaro	
Vehicle Identification Number	
SBM11AAA0CW000457	
Delivery Date	In-Service Date
00/00/00	00/00/00
Color	License Number
BLACK	

			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2012	MCLAREN	MP4-12C		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed 1200RC042 :WASHER	1@4.98 4.98
Installed 1211F2806CP :ORING-SEAL-16X2	2@10.92 21.84
Installed 1211A4152CP :HVAC CABIN FILTER	1@120.05 120.05
Installed 1211A3694CP :WIPER BLADE - LHD - FED	1@72.35 72.35
Installed 1211A8801CP :HEAD LAMP SILICONE BAG - SO	4@12.22 48.88
Installed CR2032 :BATTERY CR2032	2@9.75 19.50
Installed WASHER :WASHER SOLVENT	1@5.00 5.00
Installed 0W40 :0W40 MOBIL 1, FULL SYNTHETIC	8@24.99 199.92
Sub Total: Labor: 1560.00 Parts: 569.16 Sublet: 30.00	Total: 2159.1
Tires set to 29psi front, 32psi rear. Tire tread depths measured at lowest tread point of all four tires (outer, center, inner) are at: LF @ 8.5, 8.3, 6.4mm; RF @ 8.6, 8.1, 7.9mm; LR @ 7.5, 7.6, 7.1mm; RR @ 7.6, 7.9, 7.5mm. Replaced wiper blades. Replaced remote key fob battery in both supplied key fobs. Checked fluid and replaced engine oil and oil filter. Replaced HVAC cabin air filter. Tire weld kit expired 07/2016. Interrogated fault memory and cleared faults. No service book to stamp at time of service. Has funnel and tow hook and battery tender. Has cracking rear tail lamps. Right hand door is missing its front edge guard. Front engine cover is leaking engine oil. There are signs of oil seepage from the rear of the engine and front of the DCT. Front suspension control arm bushings are starting to wear and make noise over bumps.	
#3 * MR 999: MISC	

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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R/O Open Date	R/O Number
09/25/19	6001392/4
R/O Close Date	Status
11/21/19	Reprint
Mileage In	Mileage Out
3251	3253
Service Advisor / Tag #	
Krystian Gawlak	
Vehicle Identification Number	
SBM11AAA0CW000457	
Delivery Date	In-Service Date
00/00/00	00/00/00
Color	License Number
BLACK	

			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2012	MCLAREN	MP4-12C			

DESCRIPTION OF SERVICE AND PARTS			AMOUNT
WHEEL WEIGHTS			20.00
Sub Total: Labor: 160.00 Parts: 1298.52 Total: 1458.52			
Received customer approval to replace all four tires as they were cracked and 9 had a date of 2011. Mounted and road force balanced all four tires aired to 29F&32R psi, torqued wheels to 130nm. Test drove, Re-torqued. No issues at this time.			
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#6 *	MR 999: MISC		
DURING SERVICE FOUND THAT HVAC SCREENS ARE BURNED OUT. PER CUSTOMERS APPROVAL REPLACE HVAC SCREENS.			
Tech: DOUG FOSTER(7)			195.00
Installed OLED :OLED HVAC REPLACEMENTS 12C/650 2@500.00			1000.00
Sub Total: Labor: 195.00 Parts: 1000.00 Total: 1195.00			
Customer approved HVAC screen repair. Installed new screens, checked operation. No issues at this time.			
-----			
#7 *	MR 999: MISC		
DURING SERVICE FOUND THAT FRONT CRANK SEAL IS LEAKING, PER CUSTOMERS APPROVAL REPLACE FRONT CRANK SEAL.			
Tech: DOUG FOSTER(7)			253.50
Installed 1211F2579CP :FRONT CRANK SEAL 1@132.09			132.09
Per customer R&R front crank seal. Ran vehicle up to operating temp and let cool checked for leaks. No issues at this time.			

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LABOR	3923.50
PARTS	9717.46
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	30.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	999.11
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	14670.07
AX/VI/MC/DV 239915	14670.07

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R/O Open Date	R/O Number
09/25/19	6001392/3
R/O Close Date	Status
11/21/19	Reprint
Mileage In	Mileage Out
3251	3253
Service Advisor / Tag #	
Krystian Gawlak	
Vehicle Identification Number	
SBM11AAA0CW000457	
Delivery Date	In-Service Date
00/00/00	00/00/00
Color	License Number
BLACK	

			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2012	MCLAREN	MP4-12C		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
and cleared codes if applicable. Aired tires 29F & 32R psi. Torqued wheels to 130nm. Reset service light, test drove vehicle, re-torqued. No issues at this time.	
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#4 * MR 999: MISC	
DURING SERVICE FOUND THAT WATER PUMP IS LEAKING. PER CUSTOMERS APPROVAL REPLACE WATER PUMP AND NECESSARY PARTS.	
Tech: DOUG FOSTER(7)	
Installed 1211F0686CP :ENGINE WATER PUMP GASKET 1@39.74	975.00
Installed 1211F0802CP :WATER PUMP HEATER RETURN ST 1@167.48	39.74
Installed 1211F2434CP :GASKET SERVICE COVER WATER 1@21.76	167.48
Installed 1214FA021CP :ASSY - WATER PUMP 1@1977.17	21.76
Sub Total: Labor: 975.00 Parts: 2206.15 Total: 3181.15	1977.17
During service found water pump is leaking. Received customer approval for R&R. Vacuum bled/fill system, Psi tested system no leaks present. Test drove. No issues at this time.	
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#5 * MR 999: MISC	
DURING SERVICE FOUND THAT ALL FOUR TIRES ARE OLD AND RECOMMEND REPLACING. PER CUSTOMERS APPROVAL REPLACE ALL FOUR TIRES.	
Tech: DOUG FOSTER(7)	
Installed 2023200 :PIRELLI PZERO 235/35R19 2@222.76	160.00
Installed 1931700 :PIRELLI PZERO 305/30R20 2@386.50	445.52
TIRE DISPOSAL FEE	773.00
TIRE TAX FEE	10.00
	10.00

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LABOR	
PARTS	
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SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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R/O Open Date	R/O Number
09/25/19	6001392/2
R/O Close Date	Status
11/21/19	Reprint
Mileage In	Mileage Out
3251	3253
Service Advisor / Tag #	
Krystian Gawlak	
Vehicle Identification Number	
SBM11AAA0CW000457	
Delivery Date	In-Service Date
00/00/00	00/00/00
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Year	Make	Model	Body		
2012	MCLAREN	MP4-12C			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
with old kit is in front bonnet area. Vehicle battery charged to 100%. No issues found.	
-----	
#3 * MR 999: MISC	
CUSTOMER STATES BRING VEHICLE UP TO DATE WITH ANNUAL SERVICES. VEHICLE HAS NOT SEEN DEALERSHIP IN FEW YEARS. PERFORM EXTENDED 6TH YEAR SERVICE AS PER MCLAREN CHECKLIST.	
Tech: DOUG FOSTER (7)	1657.50
Installed 1211F0107CP :OIL-FILTER 1@37.99	37.99
Installed 1211F0799CP :ENGINE-BED PLATE PLUG-INCL 1@38.65	38.65
Installed 1200RC042 :WASHER 1@4.98	4.98
Installed 1211F2806CP :ORING-SEAL-16X2 2@10.92	21.84
Installed 1211Q0366CP :BRAKE FLUID-DOT 5.1-1LTR 2@51.73	103.46
Installed 1211F0217CP :AIR FILTER 2@95.57	191.14
Installed 1211A4152CP :HVAC CABIN FILTER 1@120.05	120.05
Installed 1211A8801CP :HEAD LAMP SILICONE BAG - SO 4@12.22	48.88
Installed CR2032 :BATTERY CR2032 2@9.75	19.50
Installed 0W40 :0W40 MOBIL 1, FULL SYNTHETIC 8@24.99	199.92
Installed WASHER :WASHER SOLVENT 1@5.00	5.00
Installed 1211A1813CP :TYRE SPOILER-FRNT-LH 1@92.27	92.27
Installed 1211A3694CP :WIPER BLADE - LHD - FED 1@72.35	72.35
Sub Total: Labor: 1657.50 Parts: 956.03 Total: 2613.53	
Performed 6th year service and inspection, see attached sheet. Changed oil, Oil filter, O-rings, washers and drain plug. Replaced wiper blades, FOB batteries, Pollen filter and engine air filters. Performed brakes service. Checked all systems and topped off fluids. Checked, saved	

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SHOP SUPPLIES	
HAZARDOUS MATERIALS	
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SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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Krystian Gawlak	
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			Work Phone
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2012	MCLAREN	MP4-12C	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: 574-238-1130	
#1 - MR 11N019: MCLAREN SAFETY RECALL CAMPAIGN 11N019 - Tech: Steve Stavarakis(251) Installed 1211NA010CP :AIRBAG-PASS-LHD-NON-AN CAMP Qty: 1 Installed 1211N2398CP :SOP-NUT-WURTH-M6-SELF SEC-0 Qty: 4 Airbag recall # 11N019 is done, test drove vehicle to confirm that related subsystems worked as designed and also checked for any other type of noises. During test drive noticed that infotainment system does not operate as designed, system turns on and recognizes change. However there is no volume control at this time. This is either an internal failure of the unit or bad software. Performed factory reset.	Warranty Warranty Warranty

#2 - MR 999: MISC CUSTOMER STATES THAT VEHICLE BATTERY IS DEAD. REPL ACE BATTERY. Tech: Steve Stavarakis(251) Installed 1213MA159CP :SOP-LI-ION BATTERY-30PER CH 1@3180.79 Installed 1211M3340CP :GEN2 BATTERY UPGRADE KIT 1@983.88 Sub Total: Labor: 682.50 Parts: 4164.67 Total: 4847.17 Found vehicle battery to be dead. Found that front trunk bonnet area is missing, customer removed trunk and hardware from vehicle. Per customers request replaced vehicle battery. Due to the vehicle being an early model, generation 2 kit and battery has been installed. Old battery	682.50 3180.79 983.88
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SPECIAL ORDER DEPOSIT	
DISCOUNTS	
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10/20/20	6002157/3
R/O Close Date	Status
11/11/20	Reprint
Mileage In	Mileage Out
3253	3258
Service Advisor / Tag #	
Gretchen Barbaro	
Vehicle Identification Number	
SBM11AAA0CW000457	
Delivery Date	In-Service Date
00/00/00	00/00/00
Color	License Number
BLACK	

			Work Phone	
			Home Phone	
			Body	
Year	Make	Model		
2012	MCLAREN	MP4-12C		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
REPLACE TIRE PRESSURE MONITORS. ***\$600.00 approved via email 11/6/20*** Tech: JONATHAN ROMERO(61) Installed 12CTPMS :433MHZ P11 TPMS SENSORS Replaced all four TPMS sensors with aftermarket sensors per customer approval. 4@86.50	292.50 346.00
***** * Ask us about protecting your car with a McLaren * * Extended Service Contract! * * *Vehicles left more than 48 hours after completion will * * incur a \$100/day storage fee.* * *****	

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LABOR	1852.50
PARTS	1119.80
DEDUCTIBLE	.00
SUBLET	30.00
SHOP SUPPLIES	14.63
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	119.36
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	3136.29
AX/VI/MC/DV 229221	3136.29

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